

# Care & Maintenance Guide

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# Care and Maintenance

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At Stylecraft we take pride in working with designers and manufacturers that adhere to best practice manufacturing and industry guidelines. While products are produced to the highest of quality standards, ongoing care and maintenance will extend the lifespan of your pieces and ensure use and enjoyment for many years to come.

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## Wood, Polypropylene, Polyethylene or Polyurethane Surfaces

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Clean surface with a damp, soft cloth, or sponge using lukewarm water. Neutral diluted detergent may also be used with lukewarm water. Strong detergents which contain bleach, acid or have an abrasive effect (such as scouring creams) should be avoided.

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## Laminate Surfaces

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Clean with a damp, soft cloth or sponge using lukewarm water. Neutral diluted detergent may also be used with lukewarm water. Strong detergents which contain bleach, acid or have an abrasive effect (such as scouring creams) should be avoided. Sponges and scourers made from synthetic fibres or metal should also be avoided, as these may leave permanent abrasions. For best care and maintenance results please follow the laminate manufacturers instructions.

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## Solid Surfaces

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Solid surfaces can be cleaned by wiping the surface with a damp cloth and drying with a soft clean cloth or paper towel.

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## Marble and Granite Surfaces

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Washing with clean water and a neutral (PH7) detergent soap or cleaner. Following the manufacturer's directions, wash in small, overlapping sweeps. Rinse thoroughly with clean, potable water to remove all traces of soap or cleaner solution. Dry with a soft cloth and allow to thoroughly air-dry.

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## Glass Surfaces

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Use a household glass cleaner, then wipe with a soft cloth or paper towel to avoid streaks.

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## Chrome, Anodised, Polished, or Powdercoated Metal Surfaces

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Clean with a damp, soft cloth or sponge using lukewarm water. Neutral diluted detergent may also be used with lukewarm water. Strong detergents containing bleach, acid or anything with an abrasive effect (such as scouring creams) should be avoided. Sponges and scourers made from synthetic fibres or metal which may leave permanent scratches on the surfaces should also be avoided. Ensure product is dried with clean fibre-free cloth after washing.

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## Stainless Steel

Stainless steel needs constant care and preventative maintenance. The surface needs to be wiped dry of moisture daily. This is to prevent the moisture being trapped under a cover of dust or seaspray which results in “tea staining”. Stainless steel should be cleaned with “White Lilly” cream cleaner (non-abrasive) or a stainless steel cleaner (usually in a spray can). Wipe over surface in direction of linish lines.

Tea staining of stainless steel surfaces can be a problem where there are high levels of chloride in water that comes into contact with the metal surface. This can be the case in the coastal fringes of Australia, or in an interior where ground water contains significant chloride. Tea staining tends to be a surface issue only, and does not affect the structural integrity or longevity of the material.

The cause of tea staining has been examined in some detail to help mitigate its appearance on stainless steel. Recommendations to help prevent tea staining include correct specification of the grade of stainless steel used, surface finishes to help reduce the problem, as well as maintenance procedures, and preventative coating treatments. Polishes for chromed or lacquered finishes should be used with caution and only by experts since abrasive action may irreparably damage the surface.

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## Fabric and Upholstery

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For best care and maintenance results please follow the fabric manufacturers instructions.

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## Leather

Leather should not be cleaned with water as this may leave stains. It is recommended that quality leather cleaning products are used, carefully following the instructions of the manufacturer. In case of any doubt, test the product on a small area which is normally hidden from view in order to check the result, waiting at least 24 hours to allow any possible problems to develop.

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## Vinyl

Vinyl may be cleaned with a damp, soft cloth using lukewarm water. For best care and maintenance results please follow the vinyl manufacturers instructions.

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## Suede

If the suede has been treated (using 3M Scotchgard Protector) in order to make it resistant to water-based and oily stains; such stains will not penetrate the material and therefore can be wiped away with an absorbent cloth. Any surface dirt can be removed by brushing or vacuuming. Other stains should be dealt with immediately using dry cleaning products for suede, which can be found in specialist shops.